How to set up new review notifications

Let's help you opt in to new review notifications. Here's how:

Click on the downwards arrow in the top righthand corner, then choose 'Manage Profile'.





Feefo Support

AutoTraderSupport@feefo.com





Under 'Email Preferences', click on each of the star ratings you'd like to opt into notifications for.

Doing this will opt you into review notifications for all DID's that you have access to via Auto Trader's Retailer Divisions:

Click 'Save Changes'.

Congratulations! You've just set up new review notifications.

Notifications will now be sent to the email address you use to log into you Auto Trader Portal.







Review notifications can only be sent to email addresses that are used to access the Feefo Hub via Portal.

If you'd like new review notifications to be sent to a different email address, you will need to complete one of the following steps:

1) Set up the required email address with access to your Auto Trader Portal and use it to log into the Feefo Hub, or

2) Set up a redirect on your existing email address to forward review notifications to the required email address.

To set up the required email address with access to your Auto Trader Portal, please contact your Auto Trader Account Manager.

And to opt-out of review notifications, follow the same steps as above but de-select the star ratings you no longer need notifications for.



